



# *Welcome to today's Brown Bag Webinar*



*Your moderator will be  
with you shortly.*

This material is presented by eQHealth Solutions (formerly Louisiana Health Care Review), the Medicare Quality Improvement Organization for Louisiana, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. LA9SoW2B110-2236

# **NURSING HOME EMERGENCY REPORTING**

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Before, During, After, and EMSTAT

# **NURSING HOME EMERGENCY REPORTING**

The Nursing Facility Minimum Licensing Standards for Emergency Preparedness (LAC 48:I.9729) requires all nursing home facilities to develop plans that include providing critical facility information to the Department Before, During and After emergency events.

This presentation is only a synopsis of the requirements. Always refer to **LAC 48:I.9729** for the complete regulations.

# BEFORE THE EVENT

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- Plan now for redundant communication resources(did it fail before, it may fail again)
  - ✓ Contact information for suppliers and emergency services for sheltering and evacuation
  - ✓ Check your equipment – does your equipment work at evacuation site
  - ✓ Evacuation site contacts for supplies
  - ✓ Emergency transportation contact information
  - ✓ Communication within facility or evacuation site

# BEFORE THE EVENT

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- Monthly – By the 15<sup>th</sup> of each month the following shall be entered into EMSTAT
  - ✓ Operational status – open; closed; closed-out of business
  - ✓ Census – total resident census, beds occupied
  - ✓ Emergency Contact information
  - ✓ Evacuation sites and contacts
  - ✓ Emergency transportation information
  - ✓ Emergency transportation needs – type & number

# BEFORE THE EVENT

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- EMSTAT – Facility Generator information should be entered and kept current:
  - ✓ Make/model
  - ✓ size(kilowatts)
  - ✓ Phase – single or three
  - ✓ Voltage – 120/208, 120/240, 277/480, other
  - ✓ Fuel burn rate – for gasoline, diesel, and propane
  - ✓ Fuel tank(s) – location, capacity

# BEFORE THE EVENT

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## □ Pre-event Notifications:

- ✓ WHO – will be assigned to this(how many)
- ✓ WHEN – to start, how long to complete
- ✓ HOW – equipment to be used
- ✓ WHAT – what will be communicated, script

# BEFORE THE EVENT

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## □ Pre-event Notifications:

- ✓ Written and delivered by hand, fax, e-mail, etc
- ✓ Notification of the decision to Shelter-In-Place or to Evacuate will need to be delivered to;
  - DHH- Health Standards Section
    - ❖ Evacuation information includes- date, time, list of residents and location they are evacuating (**EMSTAT**)
  - Parish/Local Office of Homeland Security and Emergency Preparedness
- ✓ Deviations from original needed within 48 hours

# BEFORE THE EVENT

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## □ Pre-event Notifications:

- ✓ Resident's family or responsible party of intent to shelter-in-place or evacuate
- ✓ Notification includes:
  - Date, time, and location(s) information if evacuating and a telephone number for responsible party to get information
  - Notification should be made as far in advance as possible but within 24 hours of determination

# BEFORE THE EVENT

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## □ Pre-event Notifications:

- ✓ Local authorities and emergency services should also be notified if facility is sheltering or evacuating
- ✓ If evacuating it is advisable to notify the authorities and emergency services at your predetermined destination. Let them know you are in the area.

## □ Resident information will also need to be updated/edited.

# DURING THE EVENT

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- ❑ EMSTAT – once activated for an event:
  - ✓ Update all sections and requested information
  - ✓ After initial update, update twice daily for 7:30 AM and again for 2:30 PM until notified
  - ✓ Quick status check can now be used for updates to census, evacuation, and outages if there are no changes.
  - ✓ Update resident/patient list – delete any that are no longer residents, add those that are not listed, then edit the updated roster

# DURING THE EVENT

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- ❑ Request to remain at a Non Licensed Evacuation Site
  - ✓ Maximum of 5 days at any unlicensed site, request needed to extend before 5 days have elapsed
  - ✓ Written request will be submitted to Health Standards
  - ✓ Cannot exceed 15 days
  - ✓ Extension based on resident's health and wellbeing
  - ✓ Only if essential care and services are provided

# AFTER THE EVENT

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- ❑ To Return the Facility needs clearance from the:
  - ✓ Parish/Local Office of Homeland Security and Emergency Preparedness – contact for instructions
  - ✓ DHH - Office of Public Health – Sanitarian Services – contact for instructions and forms
  - ✓ Health Care Division of the Office of State Fire Marshal – contact for instructions and forms
  - ✓ DHH – Health Standards Section – normal contact information should be used unless otherwise notified

# AFTER THE EVENT

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## □ Health Standards Contact Information

- Main Desk: 225-342-3204
- Fax: 225-342-5292 or 342-5073 or 342-0157
- Mary Veals: 225-342-3240; [Mary.Veals@LA.GOV](mailto:Mary.Veals@LA.GOV)
- [Malcolm.Tietje@LA.GOV](mailto:Malcolm.Tietje@LA.GOV)
- Health Standards Website:  
<http://www.dhh.louisiana.gov/offices/?ID=112>

# AFTER THE EVENT

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## □ Health Standards Return Notifications

- ✓ If no damage and no continuous power outage for 48 hours or more facility may return/reopen and notice of action needed within 24 hours
- ✓ All other conditions will require a written request to reopen/return which includes
  - Damage report, extent and duration of power outage, re-entry census, staffing availability, availability of/to food, water, medical services, medications and supplies.

# AFTER THE EVENT

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- ❑ 3 outcomes once Health Standards receives request:
  - ✓ Approve without survey
  - ✓ Require survey before approval
  - ✓ Denial of request
- ❑ “Requirements for Re-Occupying or Re-Opening Healthcare Facilities” is on the Health Standards Website, Publications Page, Emergency Preparedness Section:  
<http://www.dhh.louisiana.gov/offices/?ID=112>

# AFTER THE EVENT

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- The Department may request a written summary including the following:
  - ✓ How were plan provisions followed and executed
  - ✓ Which plan provisions were not followed
  - ✓ Reasons and circumstances for not following
  - ✓ What contingency plans were used instead
  - ✓ List of injuries and deaths which occurred during emergency event

# AFTER THE EVENT

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Questions

Thank You for your time!

# CONTACTS

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<http://www.dhh.louisiana.gov/offices/?ID=112>

Mary Veals

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# CONTACTS

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## □ DHH – Health Standards Section

✓ Web Page:

<http://www.dhh.louisiana.gov/offices/?ID=112>

✓ Main Desk: (225)342-3204

✓ Fax: (225)342-5292 or (225)342-5073

✓ Location: 500 Laurel St., Baton Rouge, LA

# CONTACTS

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- ❑ Office of Public Health Sanitarian Services

[Albert.Mancuso@LA.GOV](mailto:Albert.Mancuso@LA.GOV)

Buildings and Premises Program Administrator

*Phone:* (225)342 – 7523; *Fax:* (225)342-7552

- ❑ Office of State Fire Marshal Health Care

Division of the 1-800-256-5452 or Fax

facsimile to Traci Roberts or Becky Roberts at

225-925-3699